Patient Rights and Responsibilities

You have a right:

to be treated with respect and receive courteous considerate care in a setting that provides appropriate privacy;
to know who is treating you and be informed about your health problem and treatment in terms you can understand;
to know, with respect to treatment, the chances of success, possible risks, side effects and alternatives;
to refuse treatment after being informed of the medical consequences of declining care;
to ask to see another clinician in order to secure a second opinion;
to confidential medical records and, except when required by law, approve or refuse their release.

You have a responsibility:

to give the clinician complete information regarding your health status;
to ask for clarification of anything you do not understand;
to keep appointments or call and cancel
to show respect for the health care personnel.

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