

Patient Rights and Responsibilities

You have a right:

to be treated with respect and receive courteous considerate care in a setting that provides appropriate privacy;

to know who is treating you and be informed about your health problem and treatment in terms you can understand;

to know, with respect to treatment, the chances of success, possible risks, side effects and alternatives;

to refuse treatment after being informed of the medical consequences of declining care;

to ask to see another clinician in order to secure a second opinion;

to confidential medical records and, except when required by law, approve or refuse their release.

You have a responsibility:

to give the clinician complete information regarding your health status:

to ask for clarification of anything you do not understand;

to keep appointments or call and cancel

to show respect for the health care personnel.